## Reopening Leonardo's Children's Museum After COVID-19 Shutdown

There will be many adjustments in procedures to keep our guests and our team safe as the community reopens after the shutdown. Leonardo's team needs to be vigilant in providing a safe environment and setting an example for the community. We will go over these changes and work together to revive Leo's. Thank you for being a part of the team and joining us in this effort.

- -We have removed many items from the floor for safety and to create social distancing space. Many supplies have been put away to limit the contact guests have with one another, we will be available to get supplies, restock often, and will encourage them to ask. There will be 2 team members in Tinkering, one will primarily be helping with supplies and limit contact as much as possible between guests and supplies. We will have a floater on each floor and at AQ whose job is to be cleaning and sanitizing at all times. If we are not busy in our area, we will be cleaning or sanitizing. Pay special attention to things that are touched often (doorknobs, handrails, elevator buttons, etc.
- -The number of guests will be limited to 150 in the museum and 150 in AQ. As guests enter AQ, you will add them on the counter. As guests exit AQ, you will tally them on paper. If we get close to capacity, these numbers will be used to do the math.
- -The front desk will not be using stamps, we recommend guests save their receipts for re-entry. There is a new membership list at AQ to look up members. Be a little flexible if they say they just bought it. Make a note of the name and let them in, let Front Desk know when there is time. It is important to make guests feel welcome during this time, avoid conflict, use your very best customer service skills.
- -Each team member will see Mary (weekdays) or Floor Captain (weekends) to have temperature checked before clock-in, and have no fever or symptoms of illness.
- -Each team member must wear a mask. There are purple masks provided that will be left at Leo's and put in the washer each evening along with the doll clothes and grocery bags. You may wear your own well-made mask (no tied handkerchiefs) but you must wash it. The dryer will need to be started each morning. Put a smile on your mask each day, remove end of shift. Masks and sticker paper are in the staff area, still perfecting this...
- -Wash your hands a LOT, every 30 minutes if possible. We want our community to see that we are dedicated to their well being. It's important that they see us practicing all of the safety measures we have put in place.

- -We will be placing new sanitizer products around the museum, these will be bucket type dispensers for wipes. These will not be placed in the Critter Clubhouse, wash your hands more often when assigned to that area. Ask guests to sanitize hands before entering AQ.
- -All water fountains are covered, remind guests that bottled water is for sale at the front desk. Watch for no more than 10 people in each birthday room. There are 9 chairs and the birthday throne.
- -We will not be getting the mammals out for the time being as they can be carriers of some viruses. Be sure to give them attention while you are cleaning cages.
- -There are 2 baskets of sand toys and 2 blue baskets of water toys. One basket will go out at a time. At 12:00, 2:00, 5:00, and 8:00 (Fri.s), the baskets will be rotated and the previous baskets will be sanitized thoroughly and left to dry before next rotation.
- -There are 3 white baskets for Power Tower balls, these will be rotated at 12, 2, and 5. PT balls will need to be cleaned/polished with Brillianize often to start the day with 3 clean baskets.
- -There are small rechargeable UV tools that will be used on groceries and poker chips.
- -Use paper towels for cleaning up in the Art Studio, no wet rags sitting out.
- -Airplane controls and paintbrushes will be wrapped in Press N' Seal between uses. Replace each time a child leaves a station.
- -The dishwasher will be run each evening with Lite Brite pegs and Ball Wall pieces (PT and T). Camp will also need the dishwasher every night, we will work all of this out. For now, we will start pegs and bottles, then in the morning (staff?, apprentices?), the ball wall pieces and other camp stuff.
- -OKMN area will include Tot Lot, wipe down wall toys once each hour.
- -Sanitize crutches, wheelchair, walker, tongs often.
- -1st floor floater wipe down seating area regularly.
- -Trash cans have been reduced, use lids.
- -AQ treasure stickers only, no stamps. No Chalk for guests. Make announcements.
- -"Post it" notes will be placed in the staff area.

## Opening Checklist for Guest Services-Museum

Revised 5/19/20

| GENERAL OPENING:<br>Check Temps/clock in/get masks                      |   | Check Bathrooms/1st floor Birthday Room   |
|---|---|---|
| Open museum   |   | Flush toilets/urinals   |
| Start dryer with last night's laundry                                   |   | SECOND FLOOR: Check supplies/cleanliness in each area: Clinic, Hearing,                                     |
| Get items from dishwasher and put out                                   |   | Dental, Grocery, Investment Center, Air Force area, Art Studio<br>Park/Farmer's Market, and areas around PT |
| T/TH/SAT Clean aquarium glass   | ·   | Restock the ATM with sanitized "money"  |
| 9:50: Open AQ /complete AQ checklist                                    |   | Replace stools in Grocery, Art, and Medical exhibits  |
| Others will start feeding and cleaning animals                          | <del></del>                                   | Check if plane is ON in Air Force area/paper stocked  |
| All switches behind front desk should be ON                             | -   | Turn ON Owen K. Garriott display switch/light   |
| All stools and birthday room chairs down                                |   | Check 2 <sup>nd</sup> floor birthday room/set games out   |
| OKLAHOMA MUSEUM NETWORK AREA: Plug in all exhibits                      |   | Make sure bathroom light is on & check toilets  |
| Make sure back door is alarmed  | <del></del>                                   | Check laundry   |
| Make sure workshop door is locked                                       |   | Make sure janitors closet is stocked  |
| Check area for cleanliness  |   | MID-DAY: Take out any group lunch trash from AQ   |
| Turn on Earthquake TV   |   | Take out any lunch trash from b-day rooms   |
| TOT LOT/ELEVATOR AREA: Check cleanliness of tot lot and family bathroom |   | Check birthday rooms (tables/chairs)  |
| Check both train tables for pieces on floor, etc.                       |   | Clean Front Doors/ Clean stairwell window   |
| CRITTER CLUBHOUSE:  |   |   |
| Turn ON room lights & all day lights                                    | <del></del>                                   | THROUGHOUT THE DAY: Crawl through Power Tower Hourly/wipe surfaces  |
| Feed/Clean according to Animal Care Sheet                               |   |   |
| After feeding, check room/supply room cleanliness                       |   |   |
| TINKERING: Turn ON lights and wind tunnel                               | . <u>.                                   </u> | Rotate Power Tower balls at <b>NOON, 2, and 5</b> 12:00 5:00  |
| Check cleanliness/supplies, put stools in place                         |   | Floaters are to be cleaning or sanitizing at all times (1FL, 2FL,   |
| Make sure wood is stocked at workbench                                  |   | AQ FL) and check/sanitize bathrooms during your hour as Floater   |
| Plug in Lite Brite and light table                                      |   |   |
| POWER TOWER/FRONT DESK AREA:<br>Check janitors closet/Stock             |   |   |
| Check cleanliness of area including floors                              |   | AFTER ACTIVITIES IN ANNEX: Take out any/all trash   |
| Make sure all balls are in bins   |   | Turn off all lights and lock the doors  |
| Make sure oil derrick puzzle is put together                            |   | Annex should be clean and ready for use   |
| Replace small chairs in seating area                                    |   | RE-check to see that doors are locked   |

## Closing Checklist for Guest Services (start clean up/trash about 4pm)-Museum

| GENERAL CLOSING:<br>Sanitize 1 <sup>st</sup> floor (E62)                                 | Pick up toys, balls, <del>and toddler Legos</del>                               |
|--|---|
| Sanitize 2 <sup>nd</sup> floor (E62) – except airplane/bed of nails/and                  | Get trash from Annex and check bathrooms  |
| plexiglass on wind power exhibit   | POWER TOWER/FRONT DESK AREA: End of day crawl through & check Power Tower @ 5   |
| Chairs up (Saturdays only)   | · · · · · · · · · · · · · · · · · · ·   |
| Dust mop 1st & 2nd floor   | Get trash from bathrooms, check toilets, clean sinks and mirrors                |
| OKLAHOMA MUSEUM NETWORK AREA: Unplug all exhibits  | Get front desk trash & Heather's office   |
| Turn OFF Earthquake television   | Build oil derrick puzzle & put balls in bins                                    |
| Check area for cleanliness   | Clean birthday room and get trash- 1st floor                                    |
| Empty gray bin and trash in workshop   | Check janitors closets for gloves, paper towels, toilet paper, cleaners         |
| UV tool on trolley parts   | Bring signs Inside  |
| CRITTER CLUBHOUSE: Take out trash (2) in Critter Clubhouse                               | SECOND FLOOR:  Get ALL office/staff area/floor trash                            |
| Turn OFF day lights (not red, CHEs, or timers)   | Clean Art Studio/wipe table and easels  |
| Fill Terra's water and Check humidity in enclosures                                      | Put new paper on easels and clean up leftover crafts                            |
| Turn OFF room lights (main and supply)   | Put fresh water in paint cups/clean cup lids                                    |
| Make sure all enclosures are locked  | Spread \$ out on bench, sanitize, flip over, sanitize                           |
| TINKERING: Turn OFF wind tunnel  | Pick up and clean Park and Farmers Market                                       |
| Clean workbench, move rugs, sweep  | Clean up leftover paper planes/pick up Air Force <del>(empty recycle bin)</del> |
| Restock supplies & wood for workbench  | Take apart Nano tube  |
| Sweep Tinkering & sanitize goggles   | Get bathroom trash/check toilets and feminine boxes, clear                      |
| Throw out leftover crafts combine trash and take out                                     | sinks and mirrors   |
| Combine trash and take out   | Clean birthday room and get trash — 2 <sup>nd</sup> floor                       |
| Wipe glue off tables with vinegar solution   | Clean up Clinic/ Hearing /Dentist   |
| Turn OFF lights in closet and Tinkering  | Clean up Grocery /check Investment Center                                       |
| Run dust mop under Lite Brite and unplug Lite Brite/Light                                | UV tool on groceries and poker chips  |
| table  | Turn OFF lights on Solar System and Owen K. Garriott                            |
| Start dishwasher with Lite Brite pegs and magnetic pieces from tinkering and Power Tower | Check janitors closet for gloves, paper towels, toilet paper, cleaners          |
| TOT LOT/ELEVATOR AREA:   | Start washing machine with masks, grocery bags, and doll                        |

## **Checklist for Adventure Quest**

| OPENING AQ: Unlock gate, close behind you while you open  |  |  |  |
|---|--|--|--|
| Open office, turn ON sound system   |  |  |  |
| T/TH/SAT Clean, wipe down AQ bathrooms at OPEN  |  |  |  |
| Do a quick, but thorough walk-thru  |  |  |  |
| Open both doors on the bathroom building  |  |  |  |
| Write a happy/welcoming msg. on the chalkboards   |  |  |  |
| Turn on bathroom lights, check counters and toilets   |  |  |  |
| Turn ON water table if in season  |  |  |  |
| Set out sand and water toys-one basket in each area   |  |  |  |
| Return to office, open gate, and call front desk  |  |  |  |
| If no guests after 15 minutes, lock gate & come in  |  |  |  |
| MID-DAY @ AQ: AQ FL: Check restrooms every 30 min.s, move around the park sanitizing railings, wiping down bathrooms with cleaner, welcoming guests, tending gardens, etc. THIS IS AN ADDED SAFETY PROTOCOL, THERE SHOULD ONLY BE ONE PERSON AT THE GATE. |  |  |  |
| Rotate and sanitize both sand and water toys at <b>Noon</b> , <b>2</b> , <b>5</b> , and <b>8</b> (Fridays):   |  |  |  |
| Sand: 12:005:008:00(Fri.s)  |  |  |  |
| Water: 12:00 2:00 5:00 8:00(Fri.s)  |  |  |  |
| CLOSING AQ: Take out ALL trash (through back gate)  |  |  |  |
| Check bathrooms/flush all toilets, turn OFF lights  |  |  |  |
| Close/lock <b>both</b> garage doors (kick in bar on East door & turn handle on West door)   |  |  |  |
| Turn OFF water table if in season/Put water boards in bins or the back of water table   |  |  |  |
| Clean up sand toys/water toys/ <del>chalk</del>   |  |  |  |
| Floater is to be cleaning/sanitizing at all times (AQ FL) and check/sanitize bathrooms during your hour as Floater  |  |  |  |
| Sanitize ALL toys end of day  |  |  |  |
| Turn OFF sound system/Lock office door & front gate   |  |  |  |
| Return AQ keys to Key Drawer  |  |  |  |